



HEALTH PROTOCOL COVID-19

In compliance with government guidelines, hotel Victoria adopts the following security measures:

At check in:

- Web check in
- Plexiglass protection between guests and operators at the Reception
- Disinfectant gels, masks and gloves available
- Scanner for instantaneous detection of body temperature and oximeter for measuring blood oxygen
- Presence of antibacterial rugs
- Frequent cleaning of surfaces with chlorine and alcohol based disinfectants

Common spaces:

- Guided internal routes to convey the entry and exit of guests avoiding gatherings
- 4 sqm lift cabin usable with maximum occupancy of 2 people or family group
- Indications on the measures to be taken posted with posters
- Frequent cleaning of surfaces with chlorine and alcohol based disinfectants

In the room:

- Ozone sanitization after each stay
- Sanitization with specific disinfectants on fabric surfaces that are not replaced at every change of customer (decorative cushions, bedspreads, sofas, etc.)
- Sanitized linen
- Frequent cleaning of surfaces with chlorine-based disinfectants e alcohol

Breakfast:

- Guided tour to regulate entry and exit from the breakfast room
- Spacing of the tables equal to 2 m with Plexiglas protection
- Sanitized linen
- Breakfast à la carte or in the room as per guest choice and included in the service
- Frequent cleaning of surfaces with chlorine and alcohol based disinfectants

Installations:

- Frequent sanitization of the filters of the air conditioning system (not ducted but with a single split, that is to say independent for each room)

Spa:

- Entrance for private or family use with surface sanitization after each session

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